

(12) INTERNATIONAL APPLICATION PUBLISHED UNDER THE PATENT COOPERATION TREATY (PCT)

**(19) World Intellectual Property Organization  
International Bureau**



(43) International Publication Date  
24 March 2005 (24.03.2005)

PCT

(10) International Publication Number  
**WO 2005/027004 A1**

**(51) International Patent Classification<sup>7</sup>:**

**G06F 17/60**

(81) **Designated States (national):** AE, AG, AL, AM, AT, AU, AZ, BA, BB, BG, BR, BY, BZ, CA, CH, CN, CO, CR, CU, CZ, DE, DK, DM, DZ, EC, EE, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN, MW, MX, MZ, NI, NO, NZ, OM, PG, PH, PL, PT, RO, RU, SC, SD, SE, SG, SK, SL, SY, TJ, TM, TN, TR, TT, TZ, UA, UG, US, UZ, VC, VN, YU, ZA, ZM, ZW.

**(21) International Application Number:**

PCT/IE2003/000124

**(22) International Filing Date:**

16 September 2003 (16.09.2003)

**(25) Filing Language:**

## English

(84) **Designated States (regional):** ARIPO patent (GH, GM, KE, LS, MW, MZ, SD, SL, SZ, TZ, UG, ZM, ZW), Eurasian patent (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European patent (AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IT, LU, MC, NL, PT, RO, SE, SI, SK, TR), OAPI patent (BF, BJ, CF, CG, CI, CM, GA, GN, GQ, GW, ML, MR, NE, SN, TD, TG).

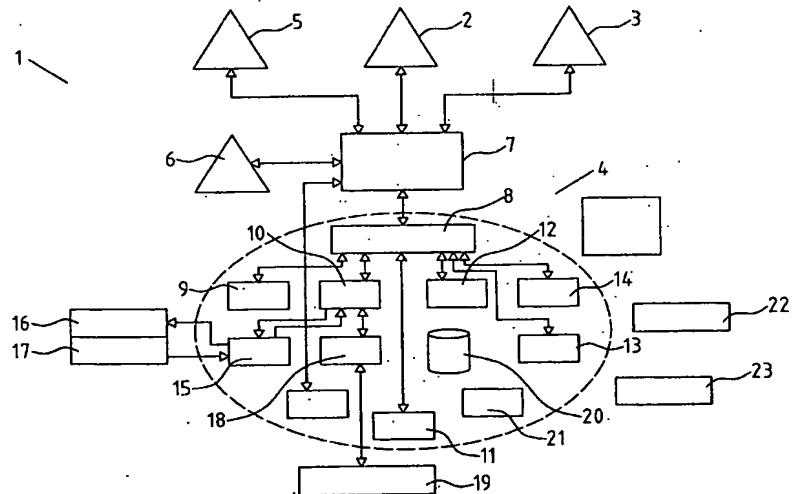
**(26) Publication Language:**

**Published:**

— *with international search report*

*For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.*

**(54) Title: A METHOD OF SCHEDULING DELIVERY OF GOODS**



**(57) Abstract:** This invention relates to a method of scheduling delivery of goods from a Logistics Company Depot (LCD) (2) to a customer having a customer communications device (3) having an associated customer account and being capable of receiving and transmitting a text message in a system comprising a scheduling computer (4) having a scheduling memory and a communications network. The geographic location of the customer communications device (3) is determined at a predetermined initial time and depending on the distance between the customer communication device and the pre-agreed delivery drop off location, a further text message either cancelling or confirming the delivery is sent. Dark house calls are avoided by predicting whether a customer is likely to be present at the agreed delivery time at the location.